THE BROWN COUNTY VOUCHER PROGRAM
The Brown County Voucher Program was created to supplement, not re-place, transportation options for older adults and individuals with disabilities, and provide an opportunity to access affordable transportation when the current system won’t meet their needs. The program is subsidized with contributions from Brown County and Green Bay Metro and allows qualified individuals to purchase vouchers at 50% the face-value. Qualified individuals then may use the full value of the vouchers to pay for rides with participating private-pay transportation providers, such as ADA accessible vehicles and taxi cabs.

Following months of research and data-collection, input and guidance from residents and community stake-holders, the voucher pro-gram became a viable option to meeting a critical need for Brown County’s most vulnerable residents. The program offers the most cost-effective solution to closing transportation gaps in our community by effectively partnering with existing services. The program prevents duplicating or creating new services, or jeopardizing existing services. This program also addresses the challenge of service areas and hours of operations as we recognize people’s needs do not end when service stops for the day.

The Voucher Program began selling vouchers in November, 2018. Vouchers are sold in denominations of 1s, 5s, 10s and 20s, available only through the Mobility Coordinator at Green Bay Metro. Vouchers expire at mid-night, December 31 of the year in which it was purchased. More information can be found at Green Bay Metro’s website: https://greenbaymetro.org or by contacting Jennifer Hallam-Nelson, Mobility Coordinator at 920-448-3450 or voucher@greenbaywi.gov.